

SELF-SERVICE YOUR IT WITH

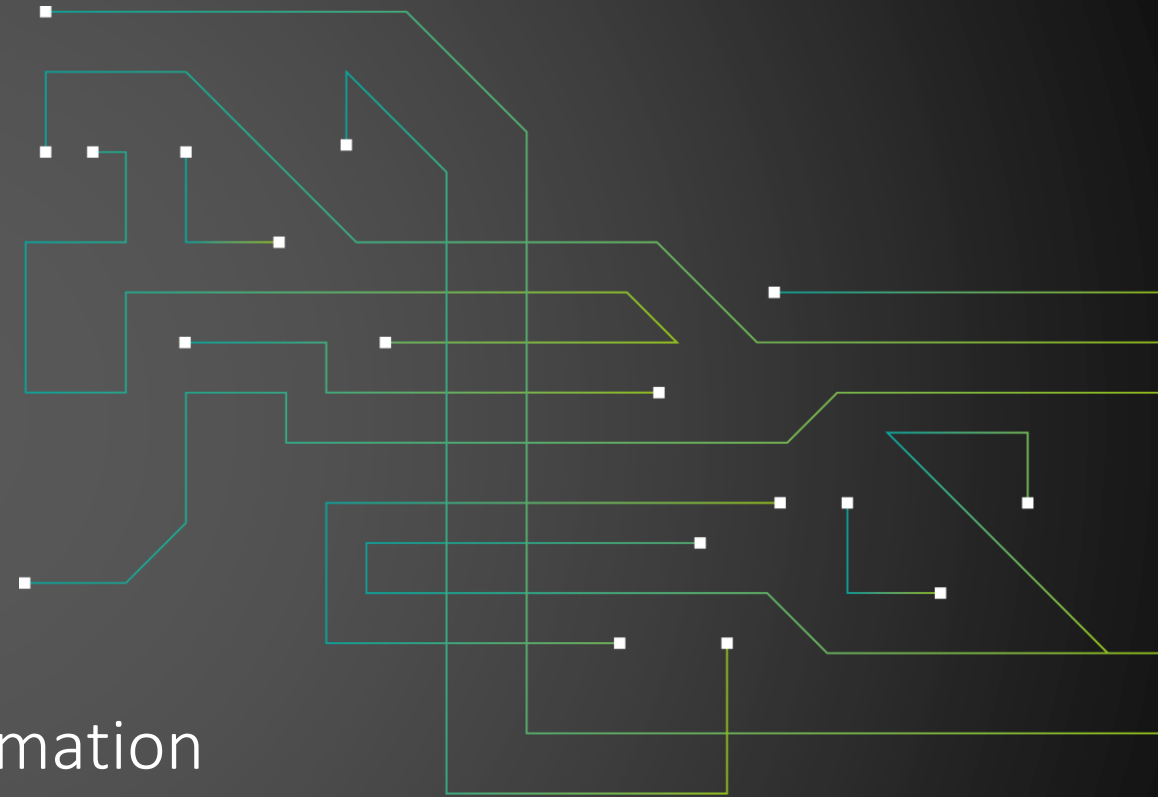
baseit



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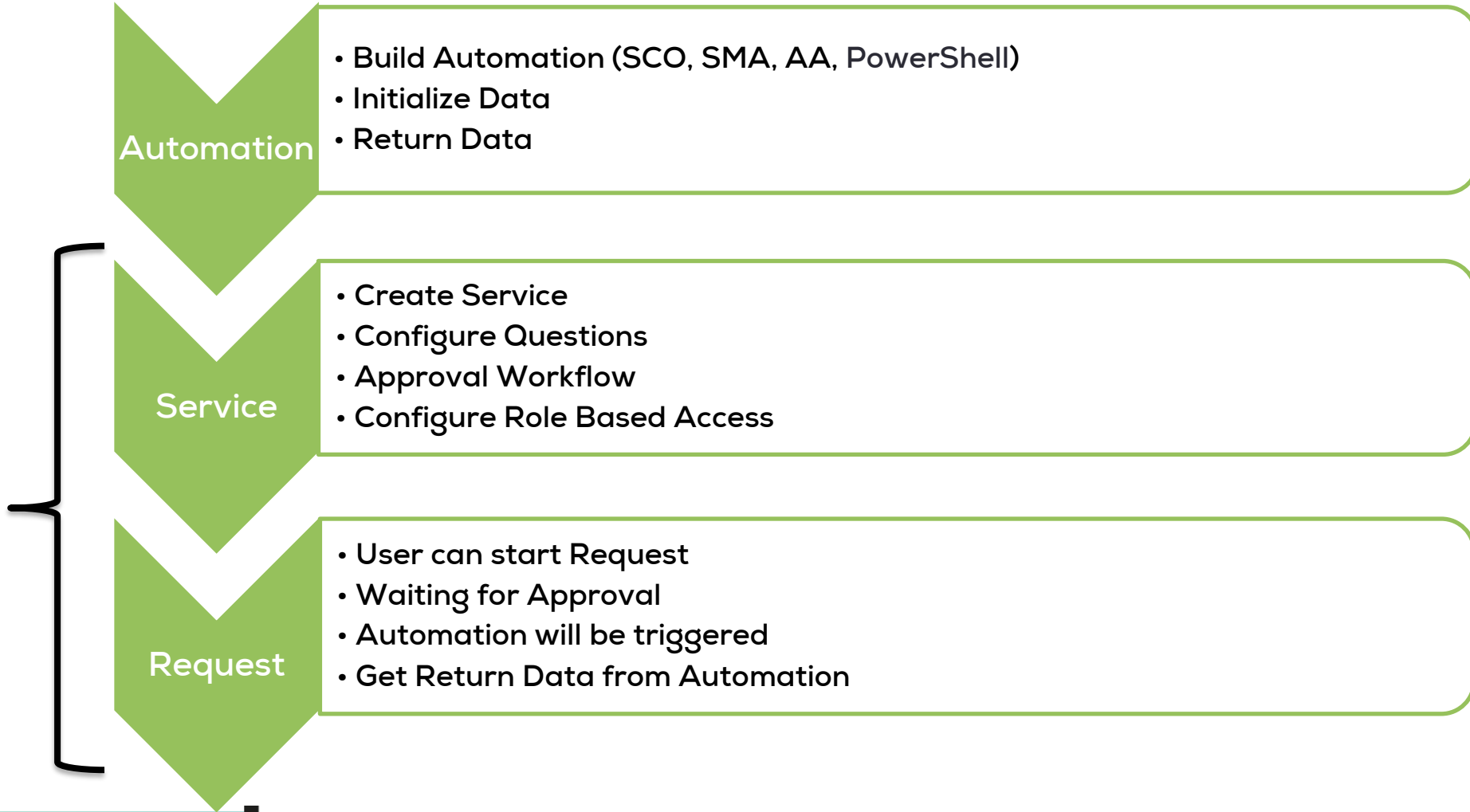
Microsoft MVP



professional.
fast.
secure.

- **AU2MATOR VORSTELLUNG**
- **DEMO**
- **ABSCHLUSS**

- Aufzeichnung
- Fragen im Chat
- Präsentation als PDF





INCREASE SECURITY

Reduce your Domain Admins or Application Admins by providing Self Service Forms and Automation.

No accident errors can happen



INCREASE QUALITY

If you get three different answers from 3 other people on how they implement a specific Process, you need to react!



SAVE TIME

Build Self Service Forms to delegate routine tasks to your End User or Help desk Team.

No IT Admin needs to reset User Passwords or create new Users.



SAVE MONEY

Do not pay for people, doing daily routine tasks on your business.

Use them to take your IT to the next level and increase the Quality



HAPPY USERS

When a User is solving a Request in a short time, they are happy and more reliable



HAPPY IT STAFF

Nothing is more boring than doing the same task every day, so automate and Self Service your IT

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DEMO



Nachvollziehbarkeit

- Wer hat Was, Wann gemacht
- Wer hat genehmigt
- Was war das Ergebnis

Delegieren

- Aufgaben können delegiert werden
- IT entlastet

Standardisieren

- Prozesse laufen immer gleich ab
- Eingabe standardisieren

Schnell und Sicher

- Weniger Applikations Admins
- Schneller Durchführung ohne IT

TOP SERVICES



User Onboarding ... VM Provisioning ... Set out of Office Reply ...
Reset User Password ... User Leaving ... Server Provisioning ...
Install Software ... SCOM Tasks ... Grant Mailbox Access ... Change
AD User Details ... Reboot a Server ... Set Maintenance Mode ...
Teams Management... Teams Telephone Activation

STARTER	ROOKIE	PRO	MVP
Up to 999 User	Up to 4999 Users	Up to 9999 Users	Unlimited Users
All Features 1 Year Support / Maintenance			
2.000 Euro	4.000 Euro	7.000 Euro	10.000 Euro
Maintenance, starting Year two			
400 Euro/year	800 Euro/year	1.400 Euro/year	2.000 Euro/year

Usercount: All active, Active Directory Users
 a SQL License is needed, free SQL Version is supported



- Prozess Definition
- Prozess Umsetzung
- Automatisierung
- Laufende Betreuung

DANKE & FRAGEN

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